AI 4 ALL

Youth Solidarity Through Ethical Tech & Digital Inclusion

How AI can be used for intercultural integration

EUROPEAN SOLIDARITY CORPS

Agência Nacional
Erasmus+ Juventude/Desporto
Corpo Europeu de Solidariedade

Living in a Multicultural Digital World



We live in a world where people from different cultures, languages, and countries connect every day.

Many people use digital tools to:

- Communicate
- Learn
- Work
- Share experiences

Technology helps us stay connected, even when we come from different cultures.
At the same time, adapting to a new environment can be challenging.
Language, rules, habits, and social norms can be different.
This is where AI can help support integration and inclusion.

Breaking Language Barriers with AI

AI helps people communicate more naturally and accurately.

Context-Aware Translation

Understand context and meaning, not just translate words

Real-Time Voice Translation

Translate speech instantly, keeping tone and emotions

Cultural Adaptation

Adapt content to different cultures and situations

Multilingual Support

Support many languages, including less common ones

Access to Information and Public Services

In Portugal and many other countries, important services are now online.
This includes:



Healthcare



Schools



Jobs



Housing



Documents

For newcomers and young people, this can be confusing.

Access to Information and Public Services

AI-powered tools can help by:



Clear Communication

Explaining letters and official messages in simple language



Language Support

Translating websites and forms into your own language



Step-by-Step Guidance

Guiding you through applications and online services



Rights and Responsibilities

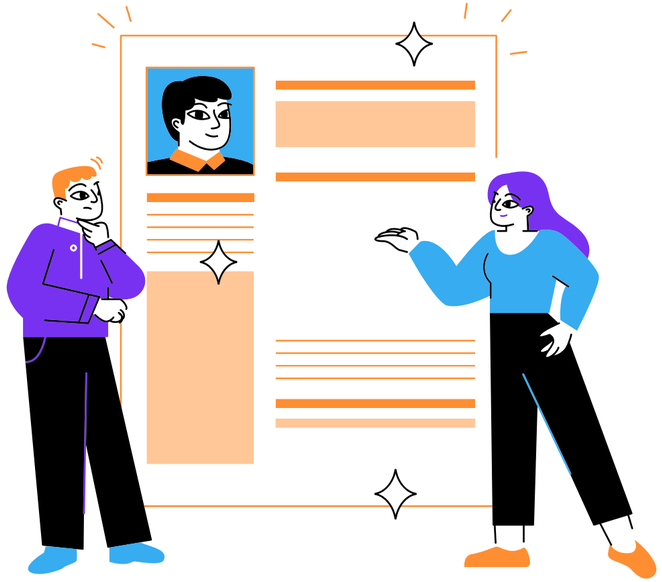
Helping you understand your rights and duties

Technology should help everyone access services, not create more barriers.

Jobs and Learning with AI

AI can help you find jobs and improve your skills more easily and confidently.
It can support you by:

- **Personalized Job Search**
  Finding job offers that match your skills, experience, and interests.
- **CV & Cover Letter Support**
  Helping you write and improve your CV and applications so employers notice you.
- **Interview Practice**
  Letting you practise interviews and feel more confident.
- **Skill Development**
  Showing you which skills are needed and which courses can help you.



EUROPEAN SOLIDARITY CORPS
Agência Nacional
Erasmus+ Juventude/Desporto
Corpo Europeu de Solidariedade

Building Connections with AI

AI-powered apps and platforms can help people feel less alone and more connected in a new country.
It can support you by:



- **Finding Communities**
  Using recommendations to discover local groups, youth activities, and cultural events
- **Making New Friends**
  Suggesting online spaces based on your interests
- **Staying Connected**
  Using smart tools to keep in touch with family and friends abroad
- **Participating in Local Life**
  Recommending volunteering, language exchanges, and community projects
- **Overcoming Isolation**
  Connecting you to support networks through digital platforms

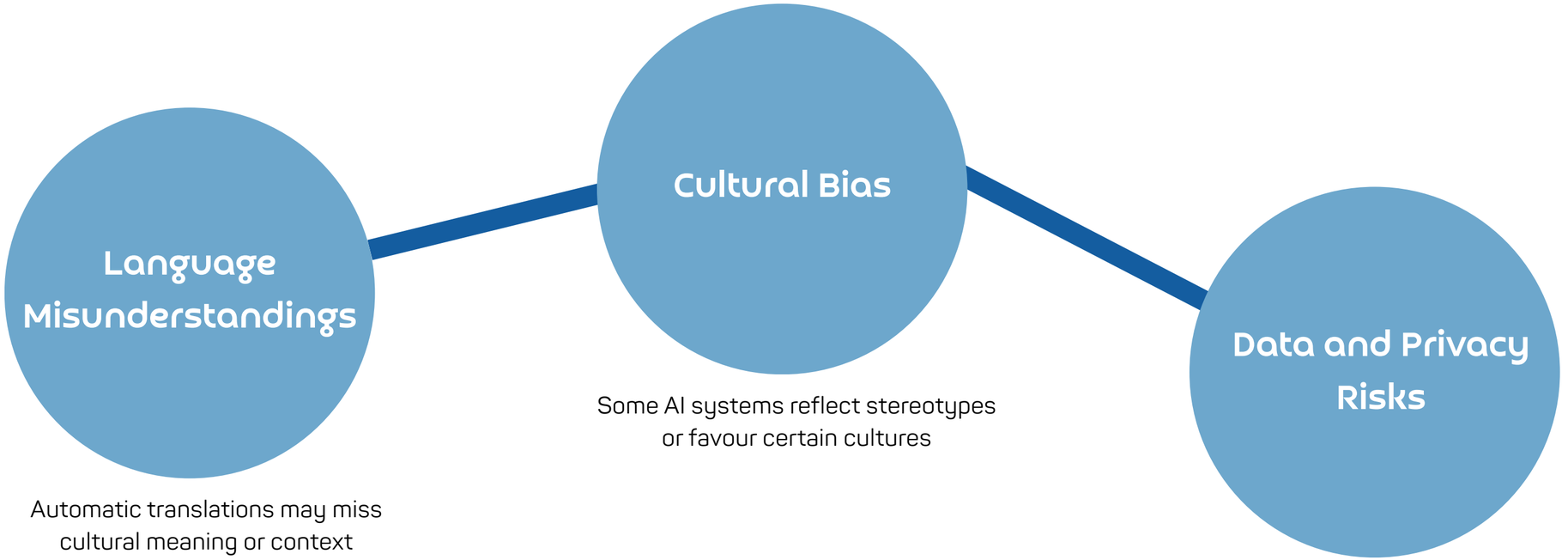
Cultural Understanding and Respect



AI can help people from different backgrounds communicate with respect.

- **Explaining cultural norms -** using chatbots and apps to explain local habits, traditions, and social rules.
- **Contextual translation -** not only translating words, but also explaining meaning and tone.
- **Recommending cultural content -** suggesting videos, articles, and events about local culture
- **Supporting Intercultural Dialogue -** helping people communicate respectfully across cultures
- **Reducing Stereotypes -** showing diverse perspectives instead of reinforcing negative ideas

Challenges and Risks of Using AI for Integration



Challenges and Risks of Using AI for Integration

Access Inequality

Not everyone has the same access to devices, internet, or digital skills

Over-Reliance on Technology

Depending only on AI can reduce real-life interaction and learning

Lack of Human Support

AI cannot replace teachers, social workers, or community mentors

AI in Daily Life

Here are some everyday situations where AI can help:



At the Health Centre

Translate messages, understand prescriptions, and prepare questions for doctors



At School or Training

Get help with homework, online platforms, and study plans



When Applying for Jobs

Prepare CVs, search for offers, and practise interviews.

AI in Daily Life



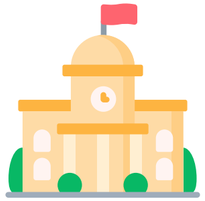
In Social Situations

Practise conversations, learn local expressions, and understand social rules



When Feeling Lost

Use AI to get information and options



At Public Services

Get help filling in forms and understanding deadlines and procedures

Your Role

Everyone has a role in using AI and digital tools to build safer and more welcoming communities

Being Respectful Online

- Using kind language and respecting different cultures, opinions, and experiences.

Sharing Reliable Information

- Checking facts before sharing news, posts, or messages.

Supporting Others

- Helping newcomers, classmates, or friends who feel confused or excluded

Your Role

Everyone has a role in using AI and digital tools to build safer and more welcoming communities

Reporting Harmful Content

- Reporting hate speech, discrimination, or misinformation

Using AI Responsibly

- Using AI tools ethically, without spreading stereotypes or false information

Promoting Diversity and Inclusion

- Giving space to different voices and cultures online

Thank you
for the attention

EUROPEAN SOLIDARITY CORPS

Agência Nacional
Erasmus+ Juventude/Desporto
Corpo Europeu de Solidariedade