# AI 4 ALL

## Youth Solidarity Through Ethical Tech & Digital Inclusion

Access to e-services, fake news spotting (for migrants)

EUROPEAN SOLIDARITY CORPS

Agência Nacional
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Corpo Europeu de Solidariedade

# What are E-Services?




E-services are online services you can use on your phone or computer, without the need for physical presence.

They **help you**:

- Fill in forms online;
- Make payments;
- Book appointments;
- Get information;
- Get help and support.

These services can be provided by different types of organisations and are designed to improve accessibility, efficiency, and convenience for users.

# What are E-Services?

## Key Features

- Available 24/7
- Can be used aywhere (with internet)
- Saves time
- No need to go in person to an office
- Easy access to services

# E-Services in Everyday Life

These online services help you save time and manage daily tasks easily:




## Government Services

- Residence permits and immigration services
- Tax services
- Driving licence
- Digital documents



## Banking & Money Services

- Online banking
- Money transfers
- Paying bills
- Sending money internationally



## Health & Public Services

- Doctor appointments
- Health system registration
- Vaccination records
- Public services booking



## Education & Daily Life

- Online courses
- Job platforms
- Language learning apps
- Streaming services

# Privacy & Security

Protect your personal information and stay safe when using online services.

## Protect your Personal Data

- Never share your ID, password, or bank details - not even by message or phone
- Use strong and different passwords

## Use Secure Websites and Apps

- Check if the website starts with **https://**
- Use only official and trusted platforms

## Be Careful with Messages and Links

- Don't click on suspicious links or emails
- Scammers often pretend to be banks, immigration services, or authorities

## Keep your Devices Secure

- Update your phone and computer
- Use security apps if possible

# Where Can You Find Trusted Information?



- **Official websites**
  *Government, health, and public services*
- **International organisations**
  *UN, WHO, EU websites*
- **Reputable news media**
  *Well-known and reliable newspapers and TV channels*
- **Educational Platforms**
  *Universities, online courses, and learning websites*
- **Verified accounts**
  *Official social media pages with verification badges*
- **Support organisations**
  *NGOs and migrant support services*

# Common Online Scams



**Phishing & smishing**

- Fake emails or texts disguised as reputable companies (banks, Amazon, Netflix)
- Steal your credentials - passwords, codes, or personal data



**Online shopping scams**

- Fake websites or fake ads with very cheap prices
- Products never arrive or are counterfeit



**Investment / crypto scams**

- Promise “easy money” and high profits
- Use fake trading or crypto platforms

# Common Online Scams



**Imposter/ impersonation scams**

- Pretend to be officials (IRS/police), family members in trouble, or tech support
- Ask urgently for money or information



**Job scams**

- Fictitious job offers
- Require upfront fees for training, equipment, or personal information.



**Rental & housing scams**

- Fake house or room listings
- Ask for deposits before visits

# What is Fake News?




"Fake news" is false or misleading information that is shared as real news.

It is often created to confuse, scare, or manipulate people.

These stories usually do not have reliable sources and are hard to check. They may invent facts or change real events.

This concept is not new, but today is spreads very fast through social media and messaging apps, so people need to be careful before believing it or sharing it.

# Types of Fake News

Fake news can appear in different forms. Here are the most common types:

**Deliberate Misinformation**

- False stories created on purpose to make money, scam people, or influence opinios. They are designed to spread quickly, before people have time to check if they are true. This information is completly false.

**False Headlines (Clickbait)**

- Headlines that are exaggerated or misleading to make you click. The title may sound schocking, but the real story is different or incomplete. This type of fake news is misleading at best and dishonest at worst.

**Social Media Sharing**

- False news spreads fast because people share it without checking. Many likes or shares do NOT mean the information is true.

**Satire / Comedy News**

- Funny or humorous news that looks real but is meant as a joke. It is not crated to deceive, but some people share it by mistake, thinking it is real news.

# How to Spot Misinformation Quickly

Knowing what information to trust is increasingly difficult on social media, where false claims frequently are disguised as facts.

**Check the source**

Look at the website and who created it. Is it official or trustworthy?

**Read more than the headline**

Headlines can be exaggerated. Always read the full story.

**Check the author**

Is the person real? Are they an expert on this topic?

**Look for supporting sources**

Do they show links to reliable information? Do the facts match?

# How to Spot Misinformation Quickly

Knowing what information to trust is increasingly difficult on social media, where false claims frequently are disguised as facts.

**Check the date**

Old news can be shared again and confuse people.

**Be careful with jokes and satire**

Some stories are meant to be funny, not real.

**Check your own bias**

Ask yourself: Do I believe this because I want it to be true?

**Ask experts if unsure**

Use fact-checking websites, libraries, or official services.

# 4 Simple Tips to Check Information Online




Not everything online is true. These 4 steps help you check information before you share it:

- **The story -** what are they trying to say? Is it an ad or just a joke? Look to see if you can find the same story somewhere else
- **The author -** who wrote it? Real news will most likely have a link to the writer's details, but if there's no author, dig deeper
- **The website -** Check the address bar at the top. Is it a known and official site? Be careful with strange links or many mistakes
- **The date -** is the story recent? Old or reused news can be misleading. Bots can post anytime, so be careful. In doubt, don't share it.

# Let's Practice Together

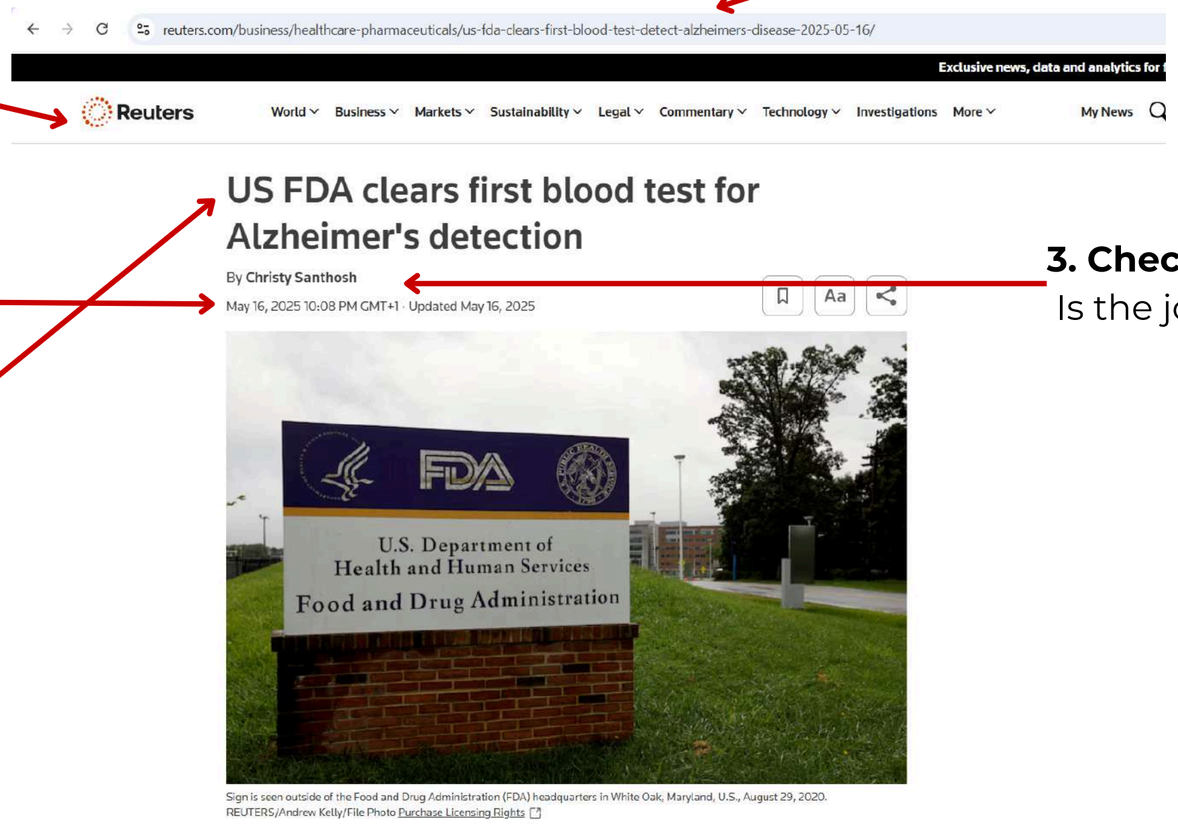
**1. Check the source**
Is this a known website? (Reuters)

**2. Check the date**
Is this recent?

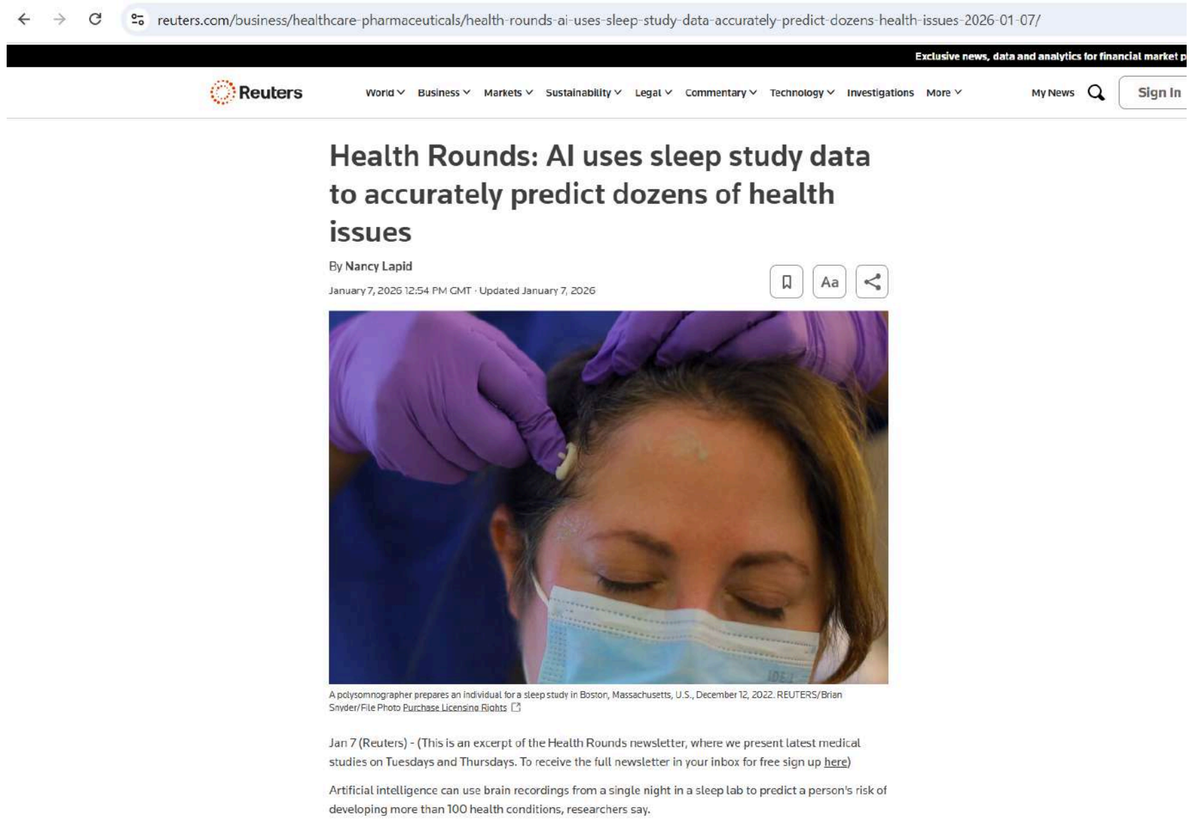
**3. Check the author**
Is the journalist identified?

**4. Check the website**
Does the URL look official?

**5. Look for evidence**
Does it mention authorities or experts? (FDA)



# Is This Fake or Real?



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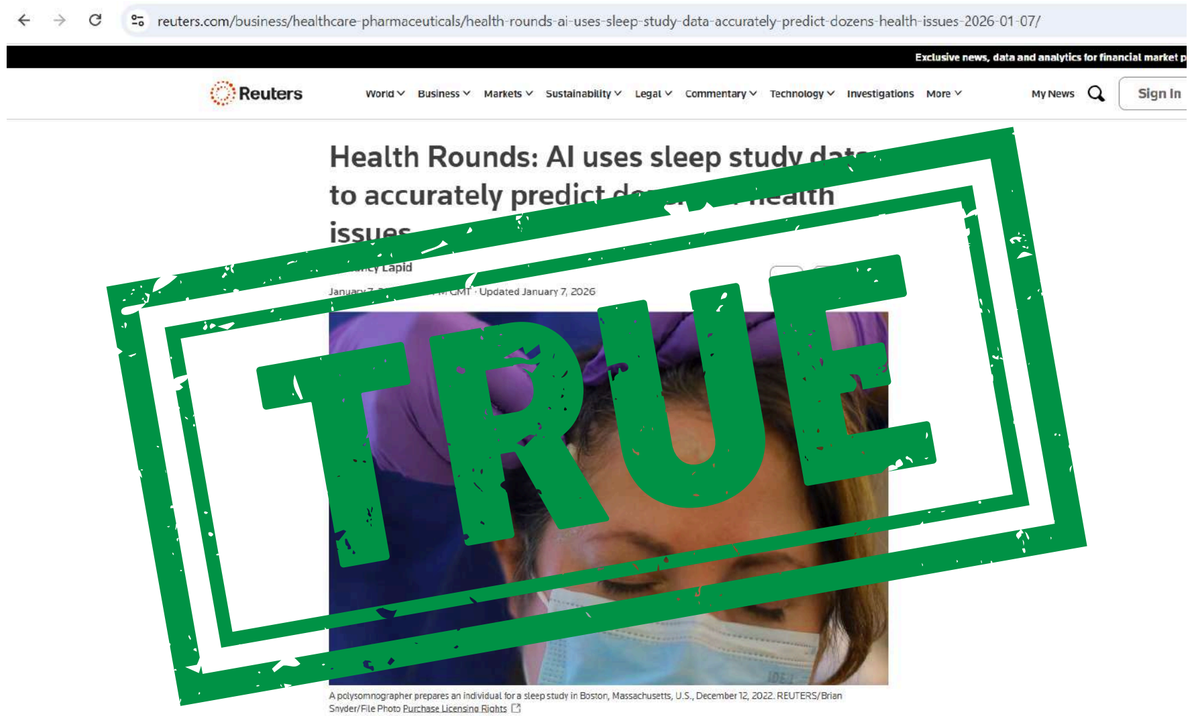

# Is This Fake or Real?

theonion.com/tim-allen-calls-out-oscars-for-failure-to-recognize-movies-where-guy-turns-into-dog/

Share

Entertainment

## Tim Allen Calls Out Oscars For Failure To Recognize Movies Where Guy Turns Into Dog



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# Is This Fake or Real?



# Thank you
## for the attention

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